

## OrderAway Account Charge & ePurse Cash

OrderAway Account Charge (House Accounts) & ePurse Cash allows SwiftPOS Members to use their SwiftPOS Member Accounts for purchasing Products through OrderAway. This feature allows Members to utilise more of their membership benefits giving them greater payment options, while still allowing for Member pricing and points earn and spend.

### **Important Notes**

- 1. Sites must be registered for the Accounts & Members module.
- 2. Only available to Members that are synced and configured in SwiftPOS Back Office.
- 3. For a Member to use either Account Charge or ePurse Cash they must have available credits and funds in their respective SwiftPOS Member Accounts to ensure they can finalise an order in OrderAway.
- 4. ePurse Points are NOT available.



### Setup & Configuration

#### ePurse Setup

For Members to access their ePurse Cash Accounts they must be set to Cash and Enabled.

- In Back Office > Administration > Global Preferences > Members > ePurse Ledger Type
  - i. Select the relevant ePurse ledgers from the list and make sure they are configured to Cash and are NOT Disabled.
  - ii. The **Override Name** can be used to customise the name of the ePurse Cash Account. However, this will be applied to all ePurse Cash accounts for all Members.

# OrderAway Account Charge & ePurse Cash continued ...

Pro	duct/Sup	pliers Batch Repo	rts/Service Er	mail Setup	Members	Other SN	IS Events	í 📃				
E!	Member Or	ptions :										
1	Default Credit Limit (\$): 0.00 🚭							Default Account Active Range	20	😌 Year		
	Last Meni	ber No 1:		64	Use Atemate ID for Legacy NetPOS, QUEST Sales and FBI			MPOS.	Max. Member Image Size:	<default></default>	~	
	Last Attemate ID:			7								
	Aged Bala	nce Format:	30-60-90 Days 🗸 Save Changes 🖂									
	Points Cal	culation:	Points Per \$	Per \$ ~ Auto Allocate POS A/C Payment:								
	Barrel Drar	W:	<< None >>	~	Hide Back Office Invoice Points:							
	Record Birthdays By: By Location ~			~	Legacy Membership Receipting:				Allow Points Pay Per Product			
	Record Entry Validation By: By Location V											
-	ePurse Ledger Type							NetPOS.Net				
		Override Name	Liability	Expense	Cash	Points		Disabled	Hostname/IP Address:	127.0.0.1		
	ePurse1:	Epurse Points		۲	0	۲	۲	0	Port Number:	10101		
•	ePurse2:	Cash Account 1		۲	۵ 🔶	0	۰	0	Secured:			
	ePurse3:	ePurse3		۲	0	۲	۲	0	Timeout:	5	0	
	ePurse4:	Points		۲	0	۲	۲	0			- North	
	-	Cash Assessed 2		-	N (D)	0	N (D)	0				

#### **NetPOS Configuration**

The Account Charge and ePurse Cash Accounts need to be configured in NetPOS so OrderAway has access to allow Members to use these Accounts during Checkout.

- In Back Office > External Applications (top right-hand corner of application) > select NetPOS.Net Tray Icon from the list
- A green man Icon will appear in the Windows task bar (bottom right) Right click the icon and select Settings
- The application to the left will appear. Select SwiftPOS Back Office from the left-hand column and make sure the **Get Charge Account** and **Get ePurse Account** options are selected.

NETPOS	Interface Settings Sho	SwiftPOS Bac
Seneral	General	
Service	Access Code:	
SwitPOS Back Office SwitPOS Back Office		Back Office Connection
	Current Connection	Data Source-docal) Initial Cataloge/WIFTPOSY10,Integrated Security=False.User ID-na:Passerd=Correct Timeout=15:Encryst=False.Teat ServerCentRicate=False.Net
	Member Details	
	Get Points Account	- Get Charge Account
	Get Member Pha	Get ePurse Accounts
	Default Points per D	Dollar 100
	Default Classific	cetion 1
	Points Account N	Varre: Points Account
	Cash Account N	lame Charge Account

• Select Save & Close.

#### ORDERAWAY PORTAL (VENUE MANAGER) CONFIGURATION

In SwiftPOS Back Office > Administration > OrderAway > Select the relevant OrderAway Location and select OrderAway Portal.

• In OrderAway > Devices > Web Ordering > Select the Payment tab.

## OrderAway Account Charge & ePurse Cash continued ...

Connect	v Logi	n v Order	Away ど		Resta	urant Orde	erAway	Admin	
Web Ord	ering	+						~ (	Update
Device	POS	Payment	Branding	Order Flow	Confirmation	Receipt			

- Ensure the Enable Member Account Payment option is selected.
- Ensure the **Enable SwiftPOS Account Payment Processing** option is selected. This will ensure that Account payments are processed via SwiftPOS/NetPOS.
- Set the **Media** to the Account Charge ID. The default Media ID is **90**. if this has been changed then the ID will need to set to the new Media ID set in SwiftPOS.
- Enter Account Charge as the Media Description.
- Enter an appropriate **Order Description**. For example, Sales Invoice or Tax Invoice.
- Enter the ID of the Location that will be used when posting the payment in the **Invoice Location No** field.
- Delete any existing Member Account records.

Enable Member Account Payment	
Enable SwiftPOS Account Payment Processing	Effects processing of account payment to order submission in SwiftPOS. Only enable this setting when processing account payment via SwiftPOS/NetPOS.
Account Number	0
	Account number to use for loyalty system
Media	90 🖛
	The Payment Type Id to charge the order to.
Media Description	Account Charge 🗲
	The payment description sent to the POS system with the web order.
Order Description	Sales Invoice 🖛
	The description attached to the invoice sent to the financial system.
Invoice Location No	3 🗲
	The Location Id to post the invoice against in the financial system
Add new record Save c	hanges Cancel changes
Member Account Id	Show Account Balance (Credit Accounts Only)
1	false Delete 🗲

• Select **Update**, to update the configurations for OrderAway.